

TransUnion UK Supplier Code of Conduct

Contents

1	Introduction	3
2	TransUnion UK Values and Beliefs	4
3	Who the code applies to	5
4	Compliance.....	6
5	The Code	7

1 Introduction

At TransUnion UK, our business is to help our customers make smart and responsible decisions by providing innovative software, data and information to clients and consumers. We assist people to understand their credit status and protect themselves against fraudulent activity.

TransUnion UK operates out of its Head Office in Leeds, other UK based offices, and around the world with interests in the EU and the USA. The Group directly employs around 950 people across these locations, the vast majority of which are in the UK. The Group is owned by TransUnion, a US listed company.

TransUnion UK is committed to conducting business in an ethical and sustainable way and we require the same of our supply chain.

2 TransUnion UK Values and Beliefs

At TransUnion, we value...

Integrity

We act with honesty, trust and respect in all of our interactions and in everything we do. Our commitment to security and accuracy moves businesses forward.

People

We recognize that each of us is essential to our success.

Customers

We earn trust and build lasting relationships by delivering what we promise.

Innovation

We aspire to deliver tomorrow's solutions today.

The beliefs that help us win...

I think like a customer

I put myself in customers' shoes so that I can anticipate their needs and be ready with solutions. Their goals are my goals.

I make a difference and so do you

I embrace our diversity, and recognize the value and contribution of each individual. I am part of a team and understand how my own work contributes to our wins and losses.

I own it

I hold myself and others accountable. I own my successes and learn from my failures.

I say what I need to say

I engage in and embrace candid, direct communication, as well as honest and healthy debate.

I innovate and inspire

I bring new ideas to my work and inspire others to do the same. I am a catalyst for change and am willing to act on my ideas to move our company forward and upward.

I act decisively and get things done

I make timely, informed and clear decisions. I move with speed and agility to get things done and deliver results.

3 Who the code applies to

TransUnion UK believes that our suppliers are increasingly important in our sustainability as well as our business and technical performance. The group that we collectively call “suppliers” includes suppliers, subcontractors, service providers, professional service providers, consultants, intermediaries and agents. We consider meaningful relationships to be formed with those suppliers where formal contractual agreements are in place.

4 Compliance

All TransUnion UK suppliers are expected to self-monitor their compliance with our supplier code of conduct and to inform us of any non-compliance. TransUnion UK further requires that suppliers segmented as Strategic or Important conduct an annual self-certification. Where reasonable, we also expect all suppliers to provide us with responses to our requests for information about their compliance with our supplier code of conduct. Any suppliers not meeting our requirements will be subject to remediation measures.

Anti-Corruption & Bribery	Confidentiality and Protection of Personal Data	Legal and Other Requirements
<p>TransUnion UK will only work with suppliers who are committed to conducting business with a high level of integrity and we do not tolerate any form of bribery or corruption, including embezzlement, money laundering, kickbacks, extortion, fraud, nepotism or cronyism.</p>	<p>TransUnion UK will only work with suppliers who respect the confidentiality of information, respect everyone’s right to the protection of their personal data and for that data to be processed fairly and securely.</p>	<p>TransUnion UK will only work with suppliers who comply with all applicable laws and regulations.</p>
<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Never offer or accept any gift, hospitality, charitable donation or sponsorship in order to influence a decision, or to conceal a bribe. - Never offer or accept any gift of cash or cash equivalents such as shares, gift cards or vouchers. - Ensure all reports, records and invoices are complete and accurate and not false or misleading 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Comply with the provisions in contractual agreements and any legal requirements to protect sensitive and confidential information entrusted to you by TransUnion UK, our customers and others. - You do not act on confidential information received in error, whether it has come from TransUnion UK, our customers or others. You contact the sender and disclose the situation to TransUnion UK. - Ensure that all uses of personal data – such as collection, registration, comparison, storage and deletion, or a combination of these – take place in accordance with applicable laws and regulations. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Comply with all applicable laws and regulations. - Comply with contractual agreements. - Comply with generally recognised standards.

No Discrimination or Harassment	Fair Working Conditions	Community Involvement
<p>TransUnion UK favours suppliers who respect all individuals, strive to work as one team and to foster open communications.</p>	<p>TransUnion UK favours suppliers who support recognised global human rights and fair working conditions.</p>	<p>TransUnion UK favours suppliers who have a responsibility to the local communities on which they have an impact and from which they profit.</p>
<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Not tolerate disrespectful behaviour, bullying, discrimination, harassment or unwanted sexual advances. - Not discriminate, and you provide equal treatment and opportunities for employees and job applicants. - Embrace and promote an inclusive culture. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Ensure that working conditions, hours, wages and benefits comply with applicable national and local laws and relevant UN's International Labour Organization (ILO), conventions. - Have zero tolerance for any form of human trafficking or child, forced or compulsory labour, including such practices as the unlawful or illegitimate withholding of wages. - Do not allow any practice that would restrict free movement of employees. - Recognise and respect employees' right to freedom of association and collective bargaining, where permissible by law. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Identify and assess risks to their business from the communities in which they operate and seeks to minimise such risks. - Engages with community stakeholders (i.e. charities and community/social interest groups) with a view to creating long term, strategic involvement in community partnerships to address key social issues.

Health & Safety	Conflict of Interest	Environment
<p>TransUnion UK favours suppliers who are committed to maintaining and improving the working environment so that it is safe and healthy for all staff and visitors.</p>	<p>TransUnion UK favours suppliers who strive to operate in a manner in which any conflict of interest is actively avoided.</p>	<p>TransUnion UK favours suppliers who conduct their business operations in a way that protects and sustains the environment.</p>
<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Have a written health and safety policy and standard. - Have a documented system to identify risks and reduce work-related injury and illness. - Commit to the provision of OHS training and development for employees. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Avoid situations that – in your work with TransUnion UK – may present a conflict of interest or appear to do so. - Notify TransUnion UK if you become aware of an actual or perceived conflict of interest in your work with us. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Have a written environmental policy. - Have a written environmental management plan that identifies risks and minimize their impacts on the environment. - Consider environmental issues in your operations, projects, products and services during their entire life cycles.

Management of risk	Training and Competency	Continuous Improvement
<p>TransUnion UK favours suppliers who strive to identify and manage risk in all areas of their business.</p>	<p>TransUnion UK favours suppliers who offer employees ample training and educational opportunities.</p>	<p>TransUnion UK favours suppliers who have a demonstrable commitment to continuous improvement.</p>
<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Implement mechanisms to identify, determine and manage risks in all areas addressed by this supplier Code of Conduct and with respect to all applicable legal requirements. - Share intelligence of supply chain risks, so that material commercial and operational risks, for example the impact of losing a key vendor, can be mitigated. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Establish appropriate training measures to allow managers and employees to gain an appropriate level of knowledge to enable compliance with this Supplier Code of Conduct. - Establish appropriate training measures to allow managers and employees to gain an appropriate level of knowledge and understanding of the applicable laws and regulations and generally recognised standards. 	<p>By committing to this Code of Conduct you agree to:</p> <ul style="list-style-type: none"> - Use recognised industry practices in the delivery of goods and services to, or on behalf of, TransUnion UK. - Continuously improve these goods and services and bring world-class innovation, ideas and expertise to aid the growth strategy of TransUnion UK. - Continuously improve your sustainability performance by implementing appropriate measures.